

0800 – 0900	Registration	
0900-1000	WFP representative speech Spanish special delegate speech Spanish DGCA speech UAE GCAA speech ICAO representative speech IFALPA representative speech	
1000-1030	Networking and coffee break	
TOPIC 1: HUMANITARIAN AVIATION RESPONSE DURING EMERGENCIES [Moderator: Ivan G. Santos]		
1030-1100	Nicklas Dahlstrom Human Factors Manager, Emirates Airline	“Are you sure about that?” – Understanding and Improving Decision Making
1100-1130	Peter Stein Flight Operations, Johnson Controls & Board of Governors, Flight Safety Foundation	Justice in just culture
1130-1200	Rafael D. L. Quezada International Programs Officer, FAA	Harmonization between all key role players (Airport, CAA, operators, other relief organizations)
1200-1220	David Abad Alarcon Spanish Airline Pilots' Association (SEPLA)	Critical Incident Response Plan
1220-1240	Ahmed Harsi Aviation Safety Manager, ICRC	Safety management system (SMS) for ICRC
1240-1330	Panel Discussion [Moderator: Ivan G. Santos, Director of Technical and Professional Affairs Department-COPAC] Nicklas Dahlstrom, Peter Stein, Rafael D. L. Quezada, David Abad Alarcon, Ahmed Harsi & Eric Perdison - WFP	
1330-1430	Networking and Lunch break	
1430-1510	Quay Snyder President/CEO, Aviation Medicine Advisory Service (AMAS) Ali H. Rashed Consultant Psychiatrist, Dubai Medical Group Khashayar Pazooki Psychotherapist, NeuroAcademy Luxembourg	How to prepare humanitarian workers to function efficiently in an emergency – Human factor, Medical and psychiatry
1510-1530	Panel Discussion [Moderator: Roy D. Barnett, Board of Director-IASO] Quay Snyder, Ali H. Rashed, Khashayar Pazooki & Jose O dini - WFP	
1530-1600	Networking and coffee break	
TOPIC 2: INNOVATION & TECHNOLOGIES IN HUMANITARIAN AVIATION [Moderator: Capt. Jo Gillespie]		
1600-1620	To be advised INDRA	Mapping Jungle Indra to actual charts
1620-1640	Antonio Pelaez Portales SENASA	Exchanging of information in Humanitarian operations by creating humanitarian aviation safety group where members can register and submit GHAC Can drive this initiative
1640-1700	Martin Chalk President, IFALPA	Innovation in training – Pilots training and Profiling for difficult environments
1700-1720	Lacey Pittman Managing Director Safety, Horizon Air	A Just Culture Leads Us To Zero Hunger
1720-1730	Wrap-up	
1900	Dinner at Casino De Madrid restaurant, Calle de Alcalá 15, 28022 Madrid Shuttle buses will be available from 1900 at the Melia Castilla main entrance	

0830-0840	Juan Carlos Lozano Chairman Accident Analysis & Prevention Committee, IFALPA	Review of Day 1
TOPIC 2: INNOVATION & TECHNOLOGIES IN HUMANITARIAN AVIATION [Moderator: Jo Gillespie] contd..		
0840-0910	Jo Gillespie Managing Director, Gates Aviation	Drones
0910-0930	Thomas Anthony Director, Aviation Safety & Security Program, Viterbi School of Engineering - University of Southern California	Security risk management in humanitarian aviation
0930-1000	Ben Keetlaer-Qi Product Management & Services, CGE Risk Management Solutions	New approach towards Safety Management (SMS for practitioners)
1000-1030	Networking and coffee break	
1030-1050	Miguel Marin Director of flight operations, ICAO	Standardization of risk management in emergency response operations
1050-1150	Panel Discussion [Moderator: Capt. Jo Gillespie, Managing Director-Gates Aviation] Indra, Antonio Portales, Martin Chalk, Lacey Pittman, Thomas Anthony, Ben Keetlaer-Qi & Miguel Marin	
TOPIC 3: BUSINESS & OPERATIONAL ASPECT IN HUMANITARIAN AVIATION [Moderator: Miguel Marin]		
1150-1220	Jose Odini Chief Aviation Safety Unit, WFP Aslam Khan Chairman, ALS Limited	WFP Operator evaluation process and registration including awarding of contracts
1220-1240	Jean Tshumba Director General, Civil Aviation Authority of DRC	Developments and challenges for the civil aviation in DRC
1240-1300	Chadi Tannous Manager, PT6A-Customer Engineering, Pratt & Whitney	AC Maintenance
1300-1400	Networking and Lunch break	
1400-1430	Jeffrey Dusang Safety Director, 748 Air Services Ltd.	New Approach for Aviation Safety
1430-1500	To be advised TBA, EASA	Qualification and experience of flight crew
1500-1515	David Anderson Managing Director, FSF	To be Advised
1515-1545	Networking and coffee break	
1545-1645	Panel Discussion – [Moderator: Miguel Marin, Director of flight operations-ICAO] Speakers: Jose Odini, Aslam Khan, Jean Tshumba, Chadi Tannous, Jeffrey Dusang, EASA & David Anderson	
1645-1700	Wrap-up	

0830-1030	Jo Gillespie Managing Director, Gates Aviation	Training: Safety Management System
0830-1030	WFP 1:1 Meetings	
1030-1100	Networking and coffee break	